



Toshiba Business Support Portal

Your personal assistant.

Managing all Toshiba assets within your organisation is essential to sustain their high-quality performance. That's why we created the Toshiba Business Support Portal – so you have everything you need to keep track of your assets, and keep them running to their full potential. Get a comprehensive list of all your Toshiba devices, request and track services, and find technical documents – all within one online platform. You can even download drivers to keep your PCs at optimum performance, and register your Toshiba products and services with ease. Put simply, the Toshiba Business Support Portal helps you save extra time and effort which you can fully invest in your own business.

Service Specifications

Service Description	<p>During the license period, you have access to the Toshiba Business Support Portal including the following features:</p> <ul style="list-style-type: none"> • Asset Information • Service Case Announcement • Service Case Tracking • Registration • Technical Knowledge Documents • Driver & Software Download • Online Contact Form
Service Offer	<p>1 year Toshiba Business Support Portal License (BSP011EU-V) 3 years Toshiba Business Support Portal License (BSP013EU-V)</p>
Purchase Period	Can be purchased anytime
Country Coverage	Available in Austria, Bahrain, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Israel, Italy, Jordan, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macedonia, Malta, Montenegro, Netherlands, Norway, Oman, Poland, Portugal, Qatar, Romania, Saudi Arabia, Serbia, Slovakia, Slovenia, South Africa, Spain, Sweden, Turkey, United Arab Emirates and the United Kingdom
Obtain Service	Once purchased, login details will be sent via email
More Information	toshiba.eu/services/support-services

Other Toshiba Services



- **Gold On-site Service:**
Should a repair be necessary, we will dispatch a Toshiba Certified Engineer to your location by the end of the next business day. Furthermore, you can add additional services such as a Battery or Docking Replacement or a Hard Drive Retention Service.*1



- **Asset Recovery Service:**
From time to time it is necessary to discard your old electronic equipment and change it into more advanced devices. With our Asset Recovery Service you can trust in an eco-friendly disposal and a secure deletion of your data.